Product Description Halocline

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This Product Description describes the scope of features of Halocline Desktop and Halocline Web & XR per contract type. It forms part of the Halocline Desktop License Terms and the Halocline Web & XR Terms of Use (in each case A.2 para. 2 and A.4). In the references, "D" stands for the Halocline Desktop License Terms and "W" for the Halocline Web & XR Terms of Use.

0. Principles

Feature areas. This Product Description defines the scope of features per plan by feature areas and, for free contracts, additionally by limits. Features stated within the meaning of D B.1 para. 4 and W B.1 para. 3 are the feature areas, add-ons and limits set out herein. Subject to an offer, this Product Description conclusively defines the scope of features owed. Feature overviews and other presentations on the website as well as articles in the helpdesk are for information only and do not form part of the contract; this does not apply to the system requirements pursuant to 1.6 and 2.4.

Further development. Halocline continuously develops the individual features within a feature area and may change, replace or combine them, provided that the feature area retains its essential benefit. If a feature area or add-on is discontinued or materially restricted, E.7 of the Terms applies; for free contracts, C.2.4 applies. Extensions also apply to existing contracts without further action.

Offer. If the contract was concluded by way of an offer, the scope results from the offer; this Product Description applies in addition, to the extent that the offer does not contain any provision (order of precedence pursuant to A.4 of the Terms).

Products. Halocline Desktop and Halocline Web & XR are separate products with separate Terms. A plan of one product does not include any services of the other, unless this Product Description or the offer provides otherwise.

1. Halocline Desktop

1.1 Plans and license metrics (D B.2, C.1.1, C.2.1, C.3.3, C.4.1)

Plan	Contract type	License metric (D B.2)	Scope
Free	Free contract (C.2)	Account per User, unlimited number	pursuant to 1.2 and 1.3
Professional	Paid contract (C.1)	Named user or concurrent user license, number as per offer or order	pursuant to 1.2; add-ons pursuant to 1.4
Individual contracts (e.g. Enterprise)	Paid contract (C.1)	as per offer	as per offer
Educational license	Educational license (C.3)	as per offer	as per offer

Free is open to anyone via online registration. Users of an organization to whom no license is assigned use the Software within the scope of Free. Other license metrics pursuant to D B.2, in particular the single-seat license, are only available to the extent provided for in the offer; the scope of features then corresponds to Professional. For Professional, Halocline may offer a trial period pursuant to C.4; add-ons are not included in it.

1.2 Scope of features (D B.1 para. 4, C.1.1, C.2.1)

Feature area	Free	Professional
Access: use on the desktop and in VR	✓	✓
Design work environments: place objects, create and edit 3D models, model library, material planning	within the limits pursuant to 1.3; model library with standard elements, standard load carriers	without limits; additionally manufacturer libraries, own models and standards, custom load carriers, gripping space visualization
Layout planning: plan, import and export shopfloors, import of 2D layout data	within the limits pursuant to 1.3	without limits; additionally management of work areas and planning variants
CAD data: import of CAD data in standard formats (STEP, JT), view CAD data in VR	–	✓
Analyze processes: check processes with physics simulation, record and play back processes, visual process analysis, ergonomics check	–	✓
Design for manufacturing: check accessibility and manufacturability, create and export assembly sequences	–	✓
Share results: labels, dimensions, screenshots, exports	labels, dimensions, screenshots	✓, including export of sketches (PDF) and 3D data (STEP)

1.3 Limits of free contracts (D C.2.1, C.2.3)

- Plannable area 10 m × 10 m, height 5 m, 1 shopfloor
- Model library with standard elements
- Fair use: Multiple Accounts or organizations must not be created in order to circumvent these limits.

1.4 Add-ons (D A.2 para. 1, B.3)

For Professional, the Customer may book the following add-ons as per offer or order:

Add-on	Scope
Data-Sync	Exchange of projects between the Users of the organization pursuant to 1.5
Native CAD formats	Import of CAD data in the native formats of the CAD systems
MTMmotion export	Export of process data for creating MTM analyses with MTMmotion
Point clouds	Import and visualization of point clouds, also in VR

1.5 Data-Sync (D B.3)

Without Data-Sync, Users exchange projects only by exporting and importing the project data. Data-Sync synchronizes projects of Halocline Desktop via Halocline's cloud between the installations of the Users of an organization. This allows several Users to work on the same project and to use projects on different computers; Users of the organization with Free can view the projects. The project data additionally remain stored locally; Data-Sync does not replace data backup by the Customer (D E.3 para. 2). Data backup and deletion are governed by D B.3 para. 5 and 7.

1.6 Support and system requirements (D B.1 para. 3, C.2.7)

	Free	Professional
Support	Knowledge base; email support without entitlement (D C.2.7); participation in helpdesk calls and events	as Free, additionally support with response times pursuant to section 3 of the SLA

The current system requirements can be found in the helpdesk: https://helpdesk.halocline.io/hc/en-us/sections/40388432755997-Installation-System-Requirements.

2. Halocline Web & XR

2.1 Plans and Seats (W B.2, C.1.1, C.2.1, C.3.3)

Plan	Contract type	Seats (W B.2)	Scope
Free	Free contract (C.2)	unlimited	pursuant to 2.2 and 2.3
Educational license	Educational license (C.3)	as per offer	as per offer

Paid plans for Halocline Web & XR will be stated in this Product Description as soon as they are available. Until then, the scope of paid contracts results from the offer.

2.2 Scope of features Free (W B.1 para. 3, C.2.1)

Feature area	Free
Plan factory layouts: layout projects with objects, areas and value streams, public library	within the limits pursuant to 2.3
Design workstations and lines: workstation projects, public library	within the limits pursuant to 2.3
Collaboration: live in the browser and in XR	✓
Support	Self-service (W C.2.7)

2.3 Limits of free contracts (W B.3 para. 5, C.2.1, C.2.3, C.2.4)

- Factory layouts: 3 layout projects with up to 100 objects each (areas included) and up to 3 value streams each with up to 5 steps each
- Workstations and lines: 1 workstation project up to 100 m²
- Fair use: Multiple Accounts or organizations must not be created in order to circumvent these limits.

2.4 System requirements (W B.1 para. 2)

The current system requirements (browser, VR/XR headsets) can be found in the helpdesk: https://helpdesk.halocline.io/hc/en-us/sections/40388432755997-Installation-System-Requirements.